

FREQUENTLY ASKED QUESTIONS

(For Health Care Professionals)

Can I borrow a wheelchair for assessment in the client's home?

Yes. There are a limited number of wheelchairs (power and manual) available to assess clients in their home environment for up to three days in Winnipeg and a week in rural Manitoba.

SMD is not responsible for the cost of transporting the wheelchair to and from the SMD office on 1857 Notre Dame. Arrangements to borrow a wheelchair for assessment purposes can be made by calling 204-975-3253.

What does Wheelchair Seat Height mean in the wheelchair specification portion of the application form?

Wheelchair seat height is the distance from the top of the seat rail to the floor. It does not include the seat cushion.

Does my client have to sign the loan agreement for an exchange application?

Yes, the client has to sign the loan agreement for the exchange wheelchair since it is a new loan.

I am filling out a spec sheet and would like to know if my client will have to pay for an item that has a cost attached to it.

Not all items are provided through the program. Some items are "option to purchase" and are identified with a (1) beside the cost on the spec sheet. The therapist is expected to discuss this cost with their client. SMD will send a quote to the client for approval and payment.

Items without a (1) beside it are provided by the program.

**** New – April 2014 *** To HD or not to HD?that is the question.**

Anytime your client is over the wheelchair's standard weight capacity, a heavy duty package should be requested. If the client is very close to the maximum standard weight...for example, your client weighs 248 lbs. compared to the wheelchair's maximum weight of 250 lbs. and the client is likely to gain weight, a heavy duty package is recommended.